

## Transport Services

As part of our commitment to advancing sustainable tourism, we encourage our tourism partners to improve their sustainability performance by providing them with the guidance below.

- ✓ Ensure applicable legal **permits** for vehicle / vessel fleet, operator **licenses** & **permission** to access the activity area are in place
- ✓ Ensure **insurance** is in place for guests & team
- ✓ Identify **health & safety** risks, implement management systems, and provide appropriate safety equipment
- ✓ Ensure enough team members are available in case of **emergency**
- ✓ Monitor activity **area conditions** (including weather) in advance & during the activity
- ✓ Be familiar with activity area and ensure that **navigation & communication** tools are in good working order
- ✓ Maximise local **economic benefits** through employment & purchasing
- ✓ Avoid single use & disposable items, provide **waste** collection facilities, and pick up any rubbish found along the way
- ✓ Use **eco-friendly** products, e.g., cleaning products
- ✓ Be **waterwise** and take pro-active measures to use water sparingly
- ✓ Minimise **energy** used as part as a climate action strategy, e.g., operating vehicles / vessels according to best practice sustainability considerations
- ✓ Plan routes to minimise negative **environmental & social impacts**, e.g., avoid over-consumption of fuel, exacerbating traffic congestion, and noise pollution
- ✓ Use the most **appropriate size & efficient type** of vehicle / vessel for the group size & transport needs
- ✓ Consider lower environmental impact **alternatives** in your transport offering
- ✓ Consider **fuel efficiency**, emissions & noise pollution performance when **purchasing new vehicles / vessels**
- ✓ Ensure vehicles / vessels are **maintained** per manufacturer's recommendations to minimise emissions, fuel consumption, leaks & noise
- ✓ Ensure vehicles / vessels are operated according to **best practice sustainability conduct**, e.g., limit idling & revving engines, adhere to speed limits, apply optimal braking & changing gears, and use air-conditioning efficiently
- ✓ Ensure vehicles / vessel operators are **trained** in safety / defensive driving & sustainability operating techniques
- ✓ Verify correct vehicle **tyre pressure** regularly
- ✓ Avoid carrying **excess weight** in / on vehicles / vessels during transfers & on activities
- ✓ **Brief participants** about do's and don'ts, safety, what to expect, conduct considerations, rubbish disposal, and logistical considerations before the activity starts
- ✓ Share **information** about local nature & culture along the way
- ✓ Show **respect** for the land, waterways, wildlife, and other users in the activity area
- ✓ Repair and compensate for any **damage** caused to the activity area
- ✓ Participate in conserving activity area **integrity**; notify authorities of concerns and participate in relevant rehabilitation projects